



## Paul Healing (MIBC)

Position: **Chief Operating Officer**  
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### Overview

Working in the Aerospace, Automotive, Mass Transportation, Nuclear Energy industries, as well as Public Services, Paul has developed an unrivalled expertise in Lean Transformation Strategy Development, Business Process Redesign, Leadership Performance Coaching and the Instructional Design of Lean Culture Change Programmes.

### Technical Capabilities

#### Lean Expert

Paul has led the design, development and evaluation of Strategic Planning and Policy Deployment programmes for numerous World Class companies and is considered an expert in execution of Hoshin Kanri methodologies. Through 30 years experience as a senior business leader for Unilever and a 12 year development programme with the Japanese Institute of Plant Maintenance, Paul is qualified to Advanced Instructor Level in Total Productive Maintenance and Lean Systems implementation. Paul is a published author in his area of expertise and is a featured contributor to government, public and private sector periodicals related to Lean Implementation [Public Services Review 19, 2009]

#### Executive Performance Coach

Paul is a qualified psychologist [BSc in Applied Psychology and Social Sciences] and Leadership Performance Coach [Diploma in Performance Coaching, NCFE]. Paul has designed and delivered Performance Coaching programmes in Europe, Canada and the US from Executive to Supervisor level for major corporations and also supports the development of apprenticeship training curricula with government and academic bodies. [Keynote speaker at the Apprentice of the Year Awards, Manchester 2009]

#### Organisational and Process Design Specialist

Combining professional Project Management Standards [Associate member of the Institute of Project Managers] with a rigorous Instructional Design methodology Paul has led the design, delivery and evaluation of award winning Leadership Development programmes in Lean, Six Sigma, Supply Chain Development, Performance Management etc... for companies such as Westinghouse BNFL, Airbus, Bombardier, Rolls Royce and VION Food Group across Europe and America.

## Experience

**Chief Operating Officer** | Project 7 Consultancy Ltd.

2012 - Present

**Partner** | Project 7 Consultancy Ltd.

2005 - 2012

**Partner** | Global Consulting Operation

2004 - 2005

**Practice Head for Leadership Development** | Global Consulting Operation

2003 - 2004

**Senior Lean Specialist** | Global Consulting Operation

2001 - 2003

**European Continuous Improvement Manager** | Unilever

1997 - 2001

**TPM Coordinator, UK** | Unilever

1995 - 1997

**Factory Operations Manager, UK** | Unilever

1991 - 1995



## Clients

- Agusta Westland, Military and Commercial Helicopters
- Airbus, Aerospace
- Angel Trains, Rail Rolling Stock Asset Management
- Chiltern Railways
- BAE Systems
- BNFL Westinghouse, Nuclear Power
- Bombardier Transportation, Train Manufacture and Maintenance
- Bombardier Aerospace Canada
- British American Tobacco, Manufacturing FMCG
- First Group
- Group4 Security
- Landrover, Rover BMC
- LEK Consulting, Business Consulting Services
- North West Aerospace Alliance
- Riverside Housing, Construction and Social Housing
- Rover, Automotive
- Siemens
- Unilever
- Vodafone, Communications
- Velux Windows
- Lego
- Rolls Royce
- VION Food Group